NEW YORK INJURY LAW LEGAL BULLETIN



Using AI During a Personal Injury Case? Think Twice.

Artificial intelligence can be a helpful resource, but when it comes to your personal injury case, it could do more harm than good.

More people are turning to AI tools like ChatGPT and Claude for answers to legal questions. While these tools can help explain legal concepts, they are no substitute for an experienced personal injury attorney.

John DeGasperis, founding partner of New York Injury Law, recently shared two important warnings about using AI during an active personal injury case.

First, AI doesn't know your case. It may provide general legal information, but it cannot fully understand the facts, complexities, negotiation strategies, or personal circumstances that influence the outcome of your claim. And its answers aren't always accurate.

Second, your AI conversations may not be confidential. Unlike communications with your attorney, conversations with AI platforms generally aren't protected by attorney-client privilege. That means information you share could potentially be requested by the opposing side during litigation and used against your case.

John compares using AI during a personal injury case to posting about your accident on social media. Both can create unnecessary risks.

The bottom line: When you have questions about your case, talk directly with your attorney. Protecting your information is an important part of protecting your rights.

Watch John DeGasperis explain why you should think twice before consulting AI about your personal injury case.

This Thanksgiving, We're Thankful for the People We Serve

COMMUNITY NEWS



Thanksgiving is a time to reflect on what matters most: family, friends, community, and the people who make a difference in our lives.

At New York Injury Law, we're especially grateful for the trust our clients and their families place in us. We often meet people during some of the most difficult moments of their lives. Being able to listen, offer guidance, and help them move forward is a responsibility we take to heart.

We're also thankful for the communities across New York State that we proudly serve, and for the opportunity to make a meaningful difference, one person and one family at a time.

From all of us at New York Injury Law, we wish you and your loved ones a safe, healthy, and happy Thanksgiving.

Thank you for allowing us to be part of your community.



Power Play: Utility Giant Meets Its Match

An electrical shock sent our client tumbling inside his own home. Then came another jolt: months of delays from a major New York utility company that seemed in no hurry to make things right.

But New York Injury Law Founding Partner Keith Clarke wasn't about to let the utility giant off the hook.

Clarke filed suit and delivered a formal demand. The response? The claim was still under investigation. Months passed, with even the utility's own attorney repeatedly chasing the investigator for answers.

Clarke wasn't buying the excuses.

He pushed for depositions, questioned the utility's witness under oath, and kept the legal pressure mounting.

When the company finally offered a settlement, Clarke advised his client to reject it. The utility quickly returned with a better offer. Clarke held firm, ultimately securing a significantly stronger settlement.

The lesson? Big utility companies may have powerful lawyers and deep pockets, but they don't get to call all the shots. Not when Keith Clarke is fighting back.

WINNING SMILES





State Farm Cried Fraud. Then Came A $110,000 Settlement.

Our client insured two diamond chains with State Farm, paid his premiums, and kept the purchase receipts and appraisals. When the chains disappeared during a shopping trip, he reported the loss to police and State Farm that same day.

Instead of paying the claim, State Farm sent it to its Special Investigations Unit within roughly 48 hours. Our client answered questions under oath. Then, on Christmas Eve, the insurer denied his claim in full, accused him of concealment or fraud, and voided his policy.

New York Injury Law fought back.

We filed suit and pressed State Farm for answers. During a deposition, the investigator who recommended denying the claim acknowledged that she did not know definitively whether our client had lost the chains or attempted fraud.

Other details raised questions about the investigation. A jeweler had confirmed to State Farm's private investigator that one of the chains was purchased as our client described. State Farm denied the claim for that chain anyway.

We also learned that no one from State Farm contacted the police department that took our client's report. And while the denial letter raised questions about his insurance application, the investigator acknowledged under oath that the claim was not denied because of an application misrepresentation.

State Farm had questioned our client's honesty and left him without the coverage he believed he had purchased. We continued through discovery and put the company's decision-maker under oath.

Less than ten months after the denial, State Farm agreed to a $110,000 settlement.

An insurance company's accusation doesn't have to be the final word. If your insurer has denied your claim and questioned your honesty, call New York Injury Law at (845) 777-WINS.

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